

e-GIFT VOUCHER (B2B) : TERMS AND CONDITIONS FOR ONLINE PURCHASE

1. The e-Gift Voucher is issued by AEON CO. (M) BHD. [198401014370(126926-H)] (“AEON”).
2. The e-Gift Voucher is ONLY applicable in Malaysia.
3. This e-Gift Voucher allows the purchaser/holder/bearer of the e-Gift Voucher (“Holder”) to redeem/purchase goods at any physical (i) AEON’s supermarket and departmental store, (ii) MaxValu/MaxValu Prime outlets and (iii) AEON Wellness outlets (“Physical Store”).
4. **The e-Gift Voucher cannot be used at DAISO, Tsutaya Bookstore and Petemo Petlife Store, and is not applicable for any online purchases/redemptions on AEON online platforms or applications.**
5. The value of the e-Gift Voucher is stated in Ringgit Malaysia. This e-Gift Voucher is non-refundable, non-transferable and cannot be exchanged for cash, other type of vouchers or any other forms of legal tender.
6. The e-Gift Voucher shall be valid for a period of one (1) year from the date of issuance until the expiry date specified on the e-Gift Voucher. AEON shall not entertain any request for extension, refund or replacement for any expired e-Gift Voucher.
7. The Holder may purchase the e-Gift Voucher by cheque deposit or Telegraphic Transfer (“TT”) upon receipt of the proforma invoice from AEON. Upon payment, the Holder is required to upload the proof of payment to the payment link provided in the same email that contains the proforma invoice. The e-Gift Voucher will be issued to the Holder within 5 to 7 working days upon notification of successful payment by the Holder’s Bank.
8. Upon the completion of payment for the order, the Holder understands and agrees that the purchase of the e-Gift Voucher is final and no cancellation, refund, or compensation shall be permitted.
9. The e-Gift Voucher is required to be downloaded by the Holder via email prior to redemption. Upon downloading the e-Gift Voucher, the use and care of the e-Gift Voucher shall be at the absolute responsibility of the Holder. AEON shall not be liable to the Holder in the event the e-Gift Voucher is invalidated for any reasons, including but not limited to unauthorized duplication/download.
10. In order to redeem the e-Gift Voucher, the Holder shall be required to present the valid e-Gift Voucher barcode for scanning, either downloaded PDF or picture version to the cashier, for redemption at any Physical Store of AEON.
11. Each e-Gift Voucher shall be valid for **one-time redemption ONLY**. During the redemption of goods, if the value of the goods exceeds the amount stated in the e-Gift Voucher, the difference thereof shall be paid by the Holder. However, if the value of the goods is less than the amount stated in the e-Gift Voucher, then the difference thereof shall not be refunded to the Holder.
12. For any purchase of the e-Gift Voucher, the Holder shall not be entitled to claim any AEON points.
13. Any redemption of e-Gift Voucher shall be subject to verification by AEON. AEON reserves the right to refuse or reject any e-Gift Voucher that has been tampered with or found in any way unacceptable for redemption by AEON.
14. AEON shall have the sole and absolute right to substitute the e-Gift Voucher with any other items as determined by AEON at any time without prior notice to the Holder.

15. Any loss of e-Gift Voucher shall not be replaced by AEON. AEON shall not be held responsible nor liable to compensate the Holder for any loss of the e-Gift Voucher for whatsoever reasons including but not limited to technical errors in the application, or malfunction or loss of equipment.
16. The terms and conditions contained herein shall be governed and constructed in accordance with the laws of Malaysia.
17. The invalidity, illegality or unenforceability of any terms and conditions hereunder shall not affect or impair the continuation in enforcement of the remainder of the terms and conditions contained herein.
18. AEON shall not in any way, be responsible and liable for any losses, damages or expenses incurred or suffered by the Holder in relation to the e-Gift Voucher.
19. AEON reserves the right to vary, modify and/or update any of the terms and conditions contained herein without any prior notice to the Holder. Updated versions of the terms and conditions will take immediate effect upon publication on the online platform.
20. AEON's decision for any matter in relation to the e-Gift Voucher shall be final and binding.
21. By purchasing the e-Gift Voucher, the Holder acknowledges and agrees to be bound by all terms and conditions stipulated herein.
22. E-Invoice Request Guidelines: -
 - a. E-invoices shall be automatically generated upon fund clearance based on the official purchase receipt date. No Holder action, including scanning or submission requests, is required.
 - b. The Holder shall provide all required information during online registration and ensure that it is accurate and complete before submission. By clicking "Submit," the Holder confirms and agree that all information provided is true, accurate and complete. Any misrepresentation, inaccuracy or omission may result in the e-invoice not being issued or being deemed invalid.
 - c. AEON CO. (M) BHD. shall bear no liability for failure to issue an e-invoice or for any invalid e-invoice arising from inaccurate or incomplete information provided by the Holder or for any requests submitted outside the prescribed period.
 - d. Upon request, the Holder must provide the original purchase receipt to AEON as proof of purchase.
 - e. The Holder may rely on the Holder's existing documentation to claim tax deductions or relief until new legislation comes into effect.
 - f. For any transaction of RM10,000 and above, the Holder is required to request an e-invoice in accordance with government regulations (<https://www.hasil.gov.my/en/e-invoice/>).
23. The Holder's personal data may be collected, used and handled for the sale, purchase and redemption of the e-Gift Voucher only in accordance to the Malaysia Personal Data Protection Act 2010, including any amendment or revisions thereto.